



Dog Policy

Calon y Fferi is a dog friendly site and welcome well-behaved dogs on site, except in a few specific areas. This policy sets out dog-owner's responsibilities and our expectations of dog behaviour.

1. We reserve the right to require the immediate removal of any dog or dogs that display a dangerous, threatening or otherwise unacceptable behaviour. This will include, but not limited to, biting, excessive noise (such as barking), evidence of disease, and urination and/or defecation inside the property.
2. All dogs must be on a short leash while in the building, all public areas and the grounds and must always be under complete and effective control.
3. Dogs are permitted in all areas of the building and grounds, with the exception of the Restaurant and all food preparation areas where dogs are not allowed apart from assistance dogs who must be under control as in 2 above.
4. Owners are financially and legally responsible for any damage caused to the structure and/or the fabric of the property or the surrounding site.
5. Owners are legally and financially responsible for any injuries caused by their dogs to Staff, Guests or Visitors to the building and/or the site and surrounding grounds.
6. All owners are required to clean up and responsibly dispose of all faeces and mess created by their dogs while on site.

Hotel Dog Policy

All of the above apply plus the following.

- a) Dogs will be charged for if staying in an hotel room, with the exception of assistance dogs.
- b) Pets are not to be left unattended in hotel rooms at any time when their owners are absent from the site/hotel.
- c) Owners must report immediately any soiling or damage to a member of staff who can provide appropriate cleaning materials for cleaning up after your pets
In the event of dogs urinating on the carpets a specialist contract cleaner will be used to professionally clean and remove all traces of the smell and stain. There will be a charge for this, which will be passed on to the customer in full.
- d) As with 4 above pet owners are fully responsible for the repairs and if necessary, the replacement of any items or furnishings damaged by their pets.

